



Creating a Culture of Recognition for HR Professionals

In today's workplace, a positive environment is essential to an organization's success. Research from the Gallup Organization and others show that effective recognition practices consistently correlate with higher retention, increased engagement, improved quality, service and satisfaction, and increased profitability. The most successful organizations create opportunities at every level to celebrate and acknowledge employees' contributions.

In this half day interactive workshop, you will learn how to intrinsically and extrinsically motivate even the most discouraged staff. You will explore formal and informal recognition and rewards, and develop programs and practices that can be implemented in your unit immediately.

Key Learning Points:

- Know and apply the usefulness of ten motivation techniques
- Understand how to use intrinsic and extrinsic motivation to improve performance
- Develop effective informal and formal recognition programs and practices

When: January 19, 2010 ~ 8:00 am – noon

Where: Department of Personnel; ISD Bldg #1; 4224 6th Ave SE; Lacey 98503

Course Code: 01-16-HR71

Cost: \$75

Registration/Questions: Contact Rachael Stich at 360.664.1932 or RachaelS@dop.wa.gov